

## **DELIVERY**

You will be required to pay extra for delivery unless specified and it might not be possible for us to deliver to some locations. Delivery in UK should be up to five working days Monday to Friday and every effort is made for next day delivery, but this cannot be guaranteed. Orders should reach us by 14.00 hours for goods to be despatched on the same day Monday to Friday. If we are unable to supply you with your goods within this time, we will endeavour to contact you to let you know and advise the delivery date. You will of course be given the option to cancel or amend your order. Deliveries are normally made between 8.30am – 5.00pm Monday to Friday.

Please note that we are only able to deliver to addresses within the United Kingdom, the Isle of Wight, the Isle of Man, the Scottish Isles, parts of Scotland, Northern Ireland and the Channel Isles.

We will deliver the goods to the address you specify for delivery in your order. It is important that this address is accurate. We will use Courier and Royal Mail for deliveries, a signature upon delivery is required as proof of delivery. Any goods left unattended or without your signature is at your risk and we cannot accept responsibility for any loss or damage. Please be precise about where you would like the goods left if you are out when we deliver. We cannot accept any liability for any loss or damage to the goods once they have been delivered in accordance with your delivery instructions (unless this is caused by our negligence). We will aim to deliver the goods by the date quoted for delivery but delivery times are not guaranteed. If delivery is delayed due to any cause beyond our reasonable control, the delivery date will be extended by a reasonable period and we will contact you to arrange an alternative time.

You will become the owner of the goods you have ordered when they have been delivered to you. Once goods have been delivered to you they will be held at your own risk and we will not be liable for their loss or destruction.

Goods found to be damaged, faulty, short of lost in transit need to be reported immediately by telephone and confirmed in writing by e-mail, fax or letter within two days after the delivery.